



ONLINE  
ARBITRATION  
COURT

Cookies Policy of the

**Online  
Arbitration  
S.A.**

# Online Arbitration S.A. Cookies Policy

## 1. General Information

This document, being Appendix No. 3 to the Terms and Conditions for Provision of Electronic Services by Online Arbitration S.A., as well as Appendix No. 3 to the Terms and Conditions for Arbitrators of the Online Arbitration Court, constitutes the information on the way in which cookies technology is used by the administrator of the websites available within the [onlinearbitrationcourt.com](http://onlinearbitrationcourt.com), [oacourt.com](http://oacourt.com) and [sadarbitrazowyonline.pl](http://sadarbitrazowyonline.pl) domains, i.e. Online Arbitration S.A. with its registered office in Wrocław, ul. Kazimierza Wielkiego 67 (hereinafter: OAC), registered by the District Court for Wrocław-Fabryczna, VI Commercial Division of the National Court Register at KRS No. 0000540734, NIP No. 8971803496, share capital PLN 250,000 paid-up in full.

The OAC may change this Policy in order to maintain its compliance with the current mandatory provisions of the law or to reflect the method of processing personal data. This version was created on the 1st of May 2018. The latest version of this document is available at [onlinearbitrationcourt.com](http://onlinearbitrationcourt.com).

In this document, we use the term “Application” in reference to the software used via the Internet at [www.oacourt.com](http://www.oacourt.com) used for conducting arbitration proceedings before the Online Arbitration Court with its registered office in Wrocław, operating at the Online Arbitration S.A. company.

## 2. What are cookies?

Cookies are small files recorded on your device by the websites that you visit. Cookies contain various types of information which is often necessary for the website to work properly. Cookies are encrypted so that unauthorized persons do not access them. The information collected on the basis of cookies may only be read by the OAC and – for technical reasons – the trusted partners, the technologies of whom we use.

### **3. Why do we use cookies?**

Cookies are classified as technical or analytical – depending on the purpose, for which we collect them.

Technical cookies are necessary for a website to work properly. We use them:

- to ensure security of your activity in the Application,
- to maintain the session when you visit and log on to the Application,
- to ensure the page is displayed properly, depending on what type of device you use,
- to adapt our services to your preferences, which are technically significant for operation of the website, e.g. selected language version.

Analytical cookies are necessary to settle accounts with business partners or to measure the effectiveness of our marketing activities without personal data identification and to improve the functioning of our website. We use them:

- to check the website traffic statistics and to check traffic sources (forwarding directions),
- to detect all types of breaches, e.g. fake online traffic (bots).

### **4. How long will we use cookies?**

All cookies are also classified in terms of the period of time, for which they are installed in user browsers into:

Session cookies – they stay on user's device until he/she leaves a website or closes the software (browser). These particularly include technical cookies.

Permanent cookies – they stay on user's device for the period specified in the file parameters or until they are manually deleted by the user.

### **5. May I resign from accepting cookies?**

You may always change the browser settings and reject the requests for installing cookies. Disabling cookies may affect the way in which our sites are displayed in your browser. In some cases, it is possible websites will not be displayed at all.

## **6. What happens if I don't agree to cookies?**

Some cookies (technical cookies) are necessary for using the Application. If they are completely blocked, you will not log on to the Application. In the Application, we use cookies in order to establish, maintain and secure a user session.

## **7. How to disable cookies?**

You may remove cookies from your browser and block them from being installed again, at any time.

Depending on which browser you use (e.g. Internet Explorer, Edge, Chrome, Firefox, Opera, Safari), the cookie deleting or revoking consent option may be different. You will find detailed information on the websites of the producers of the browser you use.